



TO: All Residents

FROM: The Neiders Company

DATE: March 11th, 2020

SUBJECT: Public Health & Coronavirus

Due to the recent outbreak of COVID-19, we would like to provide options and easier methods to all residents for services needed, and the effort to maintain the wellbeing and health of our communities. When possible, we encourage residents to use remote methods of communicating. Please see the possible reasons for visiting the leasing office and the preferred remote alternatives:

Reason for Office Visit:	Preferred Method:
Turn in rent payments	Submit payments electronically through Rent Café: <ul style="list-style-type: none">• Please email or call your leasing staff if you need help logging in or getting set up with Rent Café
Submit a maintenance request	Submit work order requests electronically through one of the following avenues: <ul style="list-style-type: none">• Rent Café• Our website, Neiders.com, under the "Contact us" section
Questions regarding partial payments, adding someone to your lease, renewing your lease, giving 20-day notice, or any general comments, concerns or questions	Contact your leasing staff through email or phone (listed below)

Property name & phone number:

After-hours emergency maintenance number:

Property email address:

1120 E Terrace Street
Suite 300
Seattle, WA 98122

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